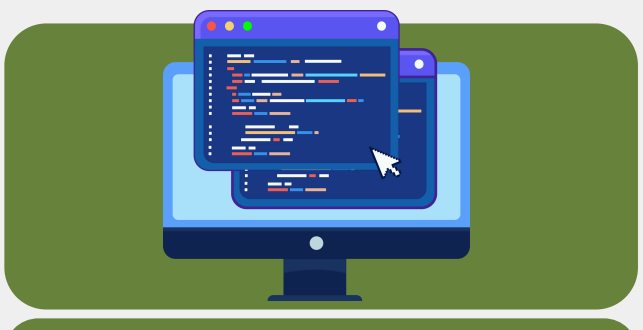
ONLINE CASE RESOLUTION

CDL Traffic Citations Process Map

Connecticut Centralized Infractions Bureau

Commercial Driver

Centralized Infractions Bureau
Chief State's Attorney



Systems Software

Citation issued to driver by law enforcement

Driver uses the citation number to log into the Online Traffic Portal.

Citation Processed

All infractions and payable violations, that do not include felony or misdemeanor charges, come through to the Centralized Infractions Bureau, regardless of the issuing police and citation format (paper or electronic).

CT DMV Webservice

Check DMV records for missed CT CDL endorsements and update record.

Online Traffic Portal

CDL/CMV cases are separated into specialty docket

Driver enters plea

- Not guilty
- Plead guilty and pay
- Fail to respond

Review file & determine if offer is available

- No Offer
- Offer

The driver (or driver's counsel) and prosecutors from the Chief State's Attorney's Office negotiate asynchronously through the Online Traffic Portal. The options the prosecutor may offer during the negotiation are automatically limited to comply with CDL masking regulations.

- Offer rejected
- Offer accepted

Case disposed

Dept. of Motor Vehicles

Local Prosecutor

Conviction is reported to DMV

Case is transferred to local prosecution

This project is supported by Department of Transportation - Federal Motor Carrier Safety Administration under Grant FM-CDL-0463-21-01-00.

Suggested Citation: Salt Lake City Justice Court, Utah Online Self-Scheduler. [Williamsburg, VA: National Center for State Courts, 2024]